



City of Tigard

## DRINKING WATER WARNING

November 21, 2012

13125 SW Hall Boulevard | Tigard, Oregon 97223 | Phone: 503-718-2591

### DRINKING WATER WARNING

**Fecal coliforms and E. Coli Present in Water Supplied to the Tigard Water Service Area (TWSA). The TWSA includes:**

- Durham
- King City
- Bull Mountain, including unincorporated areas of Washington County
- Two-thirds of Tigard

A map of the affected area follows this warning.

### BOIL YOUR WATER BEFORE USING

Fecal coliform and E. coli bacteria were found in the water supply on Monday and Tuesday, November 20 and 21, 2012. These bacteria can make you sick and are a particular concern for people with weakened immune systems.

Bacterial contamination can occur when increased run-off enters the drinking water source (for example, following heavy rains). It can also happen due to a break in the distribution system (pipes) or a failure in the water treatment process.

### WHAT SHOULD RESIDENTS DO?

#### **Do Not Drink the Water without Boiling It First!**

Bring all tap water to a boil. Allow water to boil for one full minute, and let the water cool before using, or use bottled water. Until further notice, boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation. Boiling kills bacteria and other organisms in the water.

**Health Information** - Fecal coliforms and E. coli are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Microbes in these wastes can cause diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, and people with severely compromised immune systems.

The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. People at increased risk should seek advice about drinking water from their health care providers.

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1-800-426-4791 or the Oregon Health Authority - Drinking Water Program at 971-673-0405.

**What Happened** - Bacterial contamination of the water supply can be attributed to variety of circumstances. It is not known how the bacteria entered the water supply.

**What is Being Done** – Tigard crews began flushing the water distribution system on Wednesday, November 21. Following flushing, the water will be sampled again. Results from those samples will be available Thursday morning and will determine whether the boil water notice can be lifted. Customers will be notified when they no longer need to boil their water.

**Tell Others** - Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail is encouraged.

**More Information** - For more information, call the City of Tigard Public Works Department at 503.718.2591.

This notice is being sent to you by the City of Tigard. State Water System ID#: OR4100878.

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Date distributed: November 21, 2012



**For Immediate Release**

**Water Boil Advisory  
Affected Area**  
(Tigard Water Service Area)



Affected Area



Tigard City Limits

**TIGARD MAPS**

13125 SW Hall Blvd  
Tigard, Oregon 97223  
503 . 639 . 4171  
[www.tigard-or.gov](http://www.tigard-or.gov)

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